



TENNESSEE REGULATORY AUTHORITY

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FOR IMMEDIATE RELEASE

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TRA DIRECTORS APPROVE SPRINT SETTLEMENT OVER DO-NOT-CALL COMPLAINTS

NASHVILLE, Tenn. – Tennessee Regulatory Authority directors have approved an \$80,000 settlement with Sprint Spectrum L.P. over charges the company's sales representatives had called 72 Tennesseans listed on the state's Do-Not-Call Register.

Under terms of the settlement approved Monday, Sprint denied any wrongdoing and noted it had assisted the TRA's Consumer Services Division in investigating the matter. The 72 solicitation calls had been made between Oct. 19, 2006 and April 28, 2008, apparently by an offshore entity retained by vendors of Sprint but not authorized to make telemarketing calls on Sprint's behalf.

"A great amount of the credit for this action goes to the consumers who took the time to contact the TRA to report the complaints," TRA Chairman Eddie Roberson said.

The Do-Not-Call Register, established by the General Assembly in 1999 and administered by the TRA, protects residents from unwanted telemarketing phone calls. The register is open to residential telephone customers who may list their traditional and wireless phone numbers. Businesses are not eligible for the register.

"Having been a co-sponsor of Do-Not-Call legislation, I know the register is only effective when consumers avail themselves of the complaint process. The TRA is committed to protecting the integrity of this worthy program," said TRA Director Tre Hargett, a former state representative.

Those wishing to add their lines to the list may go to the TRA's Web site, www2.state.tn.us/tra/nocallform, call the agency toll-free line, 1-877-872-7030, or local number, 615-741-2904.

The TRA's mission is to promote the public interest by balancing the interests of utility consumers and providers. For more information on the TRA, visit online at www.state.tn.us/tra.

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